

DHL Gewandhausorchester Leipzig Ticket Promotion

Full Terms and Conditions

1. This Promotion is open to those aged 18 or over, excluding employees of Deutsche Post DHL Group, their families, agents or anyone else professionally connected with this Promotion.
2. This Promotion is void where local laws or regulations prohibit such participation. It is the responsibility of the Entrant to ensure that they are entitled to participate.
3. **Promotion Period:** The prize draws have different promotion periods associated with each draw as defined below:
 - **Amsterdam tickets:** Enter between 12.00 CET on 18th March 2018 and 11.59 CET on 03rd April 2018.
 - **Cologne tickets:** Enter between 12.00 CET on 18th March 2018 and 11.59 CET on 9th April 2018.
 - **Paris tickets:** Enter between 12.00 CET on 18th March 2018 and 11.59 CET on 18th April 2018.
 - **London tickets:** Enter between 12.00 CET on 18th March 2018 and 11.59 CET on 31st May 2018.
4. No purchase necessary; however, internet access is required.
5. **To Enter:** Select an answer to the qualifying question, complete the form with your contact details, and select your preferred performance to attend.

Only entries with the correct answer will be valid entries for the prize draw.

6. Maximum one entry per person, throughout the Promotion Period and entrants can only win one prize during the Promotion.
7. **The Prize:** Two winners will be drawn, one winner for each performance listed as follows:
 - 1 x pair of tickets to The Gewandhausorchester Leipzig on Wednesday 25th April 2018 at Concertgebouw, Amsterdam, The Netherlands.
 - 1 x pair of tickets to The Gewandhausorchester Leipzig on Sunday 29th April 2018 at Kölner Philharmonie, Cologne, Germany.
 - 1 x pair of tickets to The Gewandhausorchester Leipzig on Thursday 03rd May 2018 at Philharmonie de Paris, Paris, France.
 - 1 x pair of tickets to The Gewandhausorchester Leipzig on Monday 08th October 2018 at Southbank Center, London, UK.
8. **Further Prize Details:**
 - a. The winner and their guest must be able to attend the performance date selected in their entry submission.
 - b. Tickets are non-refundable and non-transferable;
 - c. Transport and accommodation is **not** included in the Prize;
 - d. For the avoidance of doubt, the prize does not include travel/transportation, accommodation, food, beverages, souvenirs, gratuities, car parking charges, additional excursions and attractions, spending money or any other costs of a personal nature that are not explicitly set out in these terms and conditions and

neither the Promoter nor any provider of any part of the Prize will be responsible for any such costs.

9. The winner is responsible for the behaviour of themselves and their guest whilst taking the Prize. The Promoter reserves the right in its absolute discretion to exclude the winner and/or guest from participation in the Prize if any party fails to comply with the directions of the Promoter or any companies associated with the Prize or the winner and/or guest act in a manner that is dangerous to themselves or to the public or is anti-social in any manner or which causes a disturbance or nuisance to others.
10. Prizes are non-transferable, non-refundable and there is no cash alternative.
11. In the event of unforeseen circumstances the Promoter reserves the right to substitute the prize for an alternative of equal or greater value.
12. Tickets will either be delivered by courier no later than 7 days prior to the performance, or available to collect at the concert venue on the performance date.
13. **Winner Selection:** All valid entries received by the Promoter during the Promotion Period will be entered into a prize draw to be conducted within 1 working day of the closing date.
14. **Winner Notification:** The winner will be contacted via email and phone call within 1 working day of the draw and will be required to respond to confirm eligibility plus acceptance of the prize within 3 days of initial contact. In the event the winner does not respond to communications within the 3 days of initial contact, the Promoter reserves the right to disqualify that winner and allocate that prize to an alternate winner selected in the same manner.
15. The Promoter reserves the right to verify the eligibility of entrants. The Promoter may require such information as it considers reasonably necessary for this purpose and a prize may be withheld unless and until the Promoter is satisfied with the verification.
16. All entries must be made by the entrant themselves. Bulk entries made from trade, consumer groups or third parties will not be accepted. Incomplete or illegible entries, entries by macros or other automated means (including systems which can be programmed to enter), and entries which do not satisfy the requirements of these terms and conditions in full will be disqualified and will not be counted. If it becomes apparent that an entrant is using a computer(s) to circumvent this condition by, for example, the use of 'script', 'brute force', masking their identity by manipulating IP addresses, using identities other than their own or any other automated means in order to increase that entrant's entries into the Promotion in a way that is not consistent with the spirit of the promotion, that entrant's entries will be disqualified and any prize award will be void.
17. No responsibility is accepted for entries lost, damaged or delayed or as a result of any network, computer hardware or software failure of any kind. Proof of sending will not be accepted as proof of receipt.
18. The Promoter is committed to protecting entrants' privacy. Any personal information supplied by entrants will be used and processed by DHL or its associated group companies solely for the purpose of administering the Prize Draw and for supplying the information to third parties appointed to administer the Prize Draw and any other purposes to which you have consented. The personal data provided is held on secure computer and manual files on a secure server within the EEA. [Click](#) to see our privacy policy.

19. The Promoter cannot accept any responsibility for any damage, loss, injury suffered by any entrant entering the promotion or as a result of accepting or participating in any prize. Nothing shall exclude the Promoter's liability for death or personal injury as a result of its negligence or generally for intent as well as for gross negligence.
20. If for any reason the Promotion is not capable of running as planned for reasons including but not limited to tampering, unauthorised intervention, fraud, technical failures or any other causes beyond the control of the Promoter which corrupt or affect the administration, security, fairness, integrity or proper conduct of this promotion, the Promoter reserves the right (subject to any written directions given under applicable law) to disqualify any individual who tampers with the entry process and to cancel, terminate, modify or suspend the promotion.
21. If for any reason the event is not capable of running as planned, such as cancellation or any other cause beyond the control of the Promoter which affects the running or conduct of this promotion, the Promoter may in its sole discretion cancel the Prize and not re-award any additional tickets to the winner or reimburse any incurred expenses by the winner as a result of winning or accepting the prize.
22. If an act, omission, event or circumstance occurs which is beyond the reasonable control of the Promoter and which prevents the Promoter from complying with these terms and conditions the Promoter will not be liable for any failure to perform or delay in performing its obligation.
23. The Winner may be requested to participate in reasonable publicity arising from the Promotion.
24. The winner's name and country will be available by completing the contact form on www.dhlinmotion.com for 2 months after the Promotional Period closing date.
25. By entering this Promotion, all participants will be deemed to have accepted and be bound by these terms and conditions.
26. This promotion is governed by German Law and participants submit to the exclusive jurisdiction of the German courts.

Promoter: Deutsche Post DHL Group ("DHL") of Charles-de-Gaulle-Str. 20, Bonn 53113, Germany